

## FREQUENTLY ASKED QUESTIONS

### **What is a 50/50 Raffle?**

A 50/50 Raffle is a lottery in which tickets can be bought for a chance to win the Grand Jackpot. 50% of the total money raised will go to the winner and the other 50% will go towards supporting Variety's inclusive programming, helping children with disabilities across Ontario.

### **How much are tickets?**

There are three ticket options available:

- 60 for \$20
- 10 for \$10
- 3 for \$5

### **How do I purchase my tickets?**

Tickets are available online at [www.variety5050.myshopify.com](http://www.variety5050.myshopify.com). Confirm that you are eligible to participate in the draw by checking off the boxes on the landing page. Once in the site, select the ticket(s) you would like to purchase then select "Add to Cart". After completing payment, an email will be sent to you with your raffle ticket numbers. If you don't receive an email, please check your junk folder before contacting us. *In order to access the website, 'location services' on your browser must be turned on. Click [here](#) to learn more.*

### **Help! I can't access the 50/50 website.**

Per Alcohol and Gaming Commission of Ontario's (AGCO) regulations, buyers must be physically located in the province of Ontario at the time of purchase. The location services on players' devices must be enabled in order to verify location prior to entering the online 50/50 sales platform. *Click [here](#) to learn more*

Players must also agree to all Terms and Conditions to access the website.

### **Who is eligible to purchase a 50/50 ticket?**

Individuals who meet the following criteria are eligible to purchase 50/50 raffle tickets:

- Individuals 18+ years of age at the time of purchase
- Must be located within the province of Ontario at the time of purchase
- Cannot be an employee of Variety - the Children's Charity of Ontario
- Cannot be a Toronto Arrows R.F.C. athlete
- Cannot be a volunteer 50/50 ticket seller for Variety - the Children's Charity of Ontario

Family members of Variety Ontario employees and Toronto Arrows athletes are eligible to play.

### **Do I have to live in Ontario to play?**

No! You do not need to be an Ontario or Canadian resident to purchase a 50/50 ticket online. As long as you are physically in Ontario at the time of purchase, you will be able to enter the raffle website and purchase your tickets.

**How can I pay for my online ticket?**

The following payment options are available: VISA, MasterCard, and American Express.

**How long will each raffle run for?**

Dates for each raffle will be listed on [www.variety5050.myshopify.com](http://www.variety5050.myshopify.com). Raffle lengths vary depending on the Toronto Arrows game schedule.

**When will winning numbers be drawn?**

Winning numbers will be drawn on the last day of the raffle. If a live game is happening on the draw date, the number will be drawn 70 minutes into gameplay.

**Where will winning numbers be posted?**

All winning numbers will be announced after the draw takes place via Variety Ontario's social media channels (@VarietyOntario on Facebook, @VarietyOntario on Instagram, and @Variety\_Ontario on Twitter) as well as on our website: [www.varietyontario.ca/variety5050](http://www.varietyontario.ca/variety5050). If a Toronto Arrows home game is being played, the winner will be announced at the game.

**Help! I bought my tickets but I didn't receive my numbers.**

When you purchase your tickets, you will be asked to either input an email address or phone number.

*If you inputted an email address:* Please check your junk or spam folders in the event that it was flagged by your email provider.

*If you inputted a phone number:* Please ensure you are inputting a mobile phone number as you will be texted a link with your ticket numbers.

If you are still unable to find your ticket numbers, please email [variety5050@varietyontario.ca](mailto:variety5050@varietyontario.ca) and we can resend your ticket numbers to you.

**I won! How do I claim my prize?**

Winners can contact [aturnbull@varietyontario.ca](mailto:aturnbull@varietyontario.ca) to claim their prize. Winners will be asked to provide Government-issued I.D. proving they are at least 18 years of age, as well as their ticket with the winning number. Once the claim process is completed, a cheque will be issued and mailed to the winner within 30 days of the claim date. Winners must claim their prize within six (6) months of the draw date.

**Will my name be publicized if I am a winner?**

In accordance with the Alcohol and Gaming Commission of Ontario (AGCO) regulations winner information must be collected and provided to the AGCO, including ticket number, name, and contact information.

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*Winner information will also be published to the 50/50 Raffle website. By claiming a prize, the winner consents to the use of their likeness/photographs, first and last name, ticket number, city/town of residence and the audio/video recording (or written transcription) of the winner notification telephone call, for any publicity purposes by Variety Ontario/Toronto Arrows. Winner information may be released to the media and may be used in advertising for Variety Ontario and/or Toronto Arrows.*