

## FREQUENTLY ASKED QUESTIONS

### What is a 50/50 Raffle?

A 50/50 Raffle is a lottery in which tickets can be bought for a chance to win the Grand Jackpot. 50% of the total money raised will go to the winner and the other 50% will go towards supporting Variety's inclusive programming, helping children with disabilities across Ontario.

### How much are tickets?

There are three ticket options available:

- 60 for \$20
- 10 for \$10
- 3 for \$5

### How do I purchase my tickets?

Tickets are available online at [www.variety5050.myshopify.com](http://www.variety5050.myshopify.com). Confirm that you are eligible to participate in the draw by checking off the boxes on the landing page. Once in the site, select the ticket(s) you would like to purchase then select "Add to Cart". After completing payment, an email will be sent to you with your raffle ticket numbers. If you don't receive an email, please check your junk folder before contacting us. *In order to access the website, 'location services' on your browser must be turned on. Click [here](#) to learn more.*

### Help! I can't access the 50/50 website.

Per Alcohol and Gaming Commission of Ontario's (AGCO) regulations, buyers must be physically located in the province of Ontario at the time of purchase. The location services on players' devices must be enabled in order to verify location prior to entering the online 50/50 sales platform. Click [here](#) to learn more

Players must also agree to all Terms and Conditions to access the website.

### Who is eligible to purchase a 50/50 ticket?

Individuals who meet the following criteria are eligible to purchase 50/50 raffle tickets:

- Individuals 18+ years of age at the time of purchase;
- Must be located within the province of Ontario at the time of purchase;
- Cannot be an employee of Variety - the Children's Charity of Ontario;
- Cannot be a Toronto Arrows R.F.C. athlete.

Family members of Variety Ontario employees and Toronto Arrows athletes are eligible to play.

### Do I have to live in Ontario to play?

No! You do not need to be an Ontario or Canadian resident to purchase a 50/50 ticket online. As long as you are physically in Ontario at the time of purchase, you will be able to enter the raffle website and purchase your tickets.

**How can I pay for my online ticket?**

The following payment options are available: VISA, MasterCard, and American Express.

**How long will each monthly raffle run for?**

Each raffle will last for about one (1) month. Sales will open on the 1st of each month and the winning number will be randomly selected on the Monday after the Toronto Arrows' last game of the month. For a full schedule of the raffles, see below:

1. March 20, 2021 to March 29, 2021
2. April 1, 2021 to April 26, 2021
3. May 1, 2021 to May 31, 2021
4. June 1, 2021 to June 28, 2021

*Raffle schedules for July onward will be determined at a later date, however raffles will follow the same format for the remainder of the 2021 season.*

**When will winning numbers be drawn?**

One winning number will be randomly selected on the last Monday of the month at 12:00 noon for the Grand Jackpot. An exception applies to the March raffle which will run from Saturday, March 20 at 9:00 AM to Monday, March 29 at 12:00 noon.

**Where will winning numbers be posted?**

All winning numbers will be announced after 12:00 noon on draw dates via Variety Ontario's social media channels (@VarietyOntario on Facebook, @VarietyOntario on Instagram, and @Variety\_Ontario on Twitter) as well as on our website: [www.varietyonario.ca/variety5050](http://www.varietyonario.ca/variety5050).

**Help! I bought my tickets but I didn't receive my numbers.**

When you purchase your tickets, you will be asked to either input an email address or a phone number.

*If you inputted an email address:* Please check your junk or spam folders in the event that it was flagged by your email provider.

*If you inputted a phone number:* Please ensure you are inputting a mobile phone number as you will be texted a link with your ticket numbers.

If you are still unable to find your ticket numbers, please email [variety5050@varietyontario.ca](mailto:variety5050@varietyontario.ca) and we can resend your ticket numbers to you.

**I won! How do I claim my prize?**

All winners will be contacted via email notifying them of their win. Winners will be asked to provide Government-issued I.D. proving they are at least 18 years of age, as well as their ticket with the winning number. Once the claim process is completed, a cheque will be issued and mailed to the winner within 30 days of the claim date. Winners must claim their prize within six (6) months of the draw date.

**Will my name be publicized if I am a winner?**

In accordance with the Alcohol and Gaming Commission of Ontario (AGCO) regulations, winner information must be collected and provided to the AGCO, including ticket number, full name, and contact information.

---

*Winner information will also be published to the 50/50 Raffle website. By claiming a prize, the winner consents to the use of their likeness/photographs, first and last name, ticket number, city/town of residence and the audio/video recording (or written transcription) of the winner notification telephone call, for any publicity purposes by Variety Ontario/Toronto Arrows. Winner information may be released to the news media and may be used in advertising for Variety Ontario/Toronto Arrows, Variety Ontario/Toronto Arrows 50/50 Raffle.*