

FREQUENTLY ASKED QUESTIONS

If you are unable to find the answer to your specific questions, please email cta@varietyontario.ca and we will email you within 2 business days.

GENERAL QUESTIONS

What is a *Catch the Ace* raffle?

Catch the Ace is a progressive jackpot, multiple-draw, weekly raffle in which ticket holders have the chance to win a weekly prize and the Catch the Ace Jackpot.

How does the *Catch the Ace* raffle work?

The aim of the game is to find the Ace of Spades! Tickets are sold at 3 for \$10, 10 for \$20, or 50 for \$50 and provide players a chance to win big through weekly prizes and a larger progressive jackpot. When you purchase your tickets, you will be asked to select an envelope that will contain a card. If your ticket is chosen at the end of the week, you'll win 20% of that week's ticket sales. If your envelope contains the Ace of Spades, then you also win the Catch the Ace Progressive Jackpot!

If your envelope doesn't contain the Ace of Spades, the raffle continues and then progressive jackpot grows. Your card will be taken out of the deck, increasing the chances of catching the ace the next week.

Weekly draws continue until the Ace of Spades is caught and the Jackpot is won!

How are the Weekly Prize and the Progressive Jackpot determined and won?

The Weekly Prize is 20% of ticket sales collected during a specific draw week. The Progressive Jackpot is 30% of all ticket sales collected during the course of the multi-week campaign.

For Example: If the draw was made for the 10th week of the raffle campaign, and there were \$25,000 in ticket sales each week, the total would be \$250,000 over the 10 weeks. The Weekly Prize for the 10th week would be \$5,000 (20% of \$25,000) and would go to the draw winner of that week. The Progressive Jackpot would be at \$75,000 (30% of \$250,000) and would go to the draw winner for week 10 as well **IF** their selected envelope contained the Ace of Spades.

Why is the envelope I chose still available for others to select?

Each week, an envelope may be selected by more than one ticket buyer. After the weekly draw, the winning ticket holder is awarded the Weekly Prize and is the only one who qualifies for the chance to win the Progressive Jackpot.

Why can I only select one envelope when I ordered more than one ticket?

Each ticket order placed, regardless of the number of tickets, provides for a single envelope selection. In order to select more than one envelope, separate orders must be placed.

When are the deadlines for the Catch the Ace raffle ticket sales?

Weekly sales will be cut off at 4:00pm every Friday. If the Ace of Spades is not revealed during that evening's draw, sales for the following week will begin at 5:00pm (or immediately after the draw) that same day.

Do I win a prize if I chose the same envelope that last week's winner selected?

Only the holder of the drawn ticket number wins the Weekly Prize and is eligible to win the Catch the Ace Progressive Jackpot.

Are tickets good for all future draws or do they need to be purchased each week?

Tickets are only valid for the weekly draw for which they are purchased (draw date will be indicated at the top of the ticket). There is a new draw each week therefore new tickets will need to be purchased if you wish to participate.

Is every part of the Catch the Ace raffle managed through a digital platform?

Yes. All aspects of the Catch the Ace raffle are managed using a digital platform, or software program, that has been approved by the Alcohol and Gaming Commission of Ontario. This program is similar to the one used at professional hockey and basketball games in Ontario. There is no paper generated during this raffle. Everything is digital, including: tickets and ticket distribution; envelopes containing playing cards; draw process and management.

What are the odds of winning in the Catch the Ace raffle?

The odds of winning a Weekly Prize draw depend on the number of tickets in the draw. There is no limit to the number of tickets that can be sold. The odds of selecting the envelope containing the Ace of Spades begins at 1 in 52 and these odds improve with each weekly removal of envelopes containing a card other than the Ace of Spades.

What percentage of the raffle proceeds go to Variety – the Children’s Charity of Ontario and Holland Bloorview?

50% of all raffle proceeds are split evenly and retained by Variety Ontario and Holland Bloorview and go towards supporting kids with disabilities in Ontario. For details on each organization’s cause, please visit www.varietyonario.ca and www.hollandbloorview.ca.

TICKETS AND DIGITAL ENVELOPES

How can I buy Catch the Ace raffle tickets?

Tickets can be purchased online only at www.cta4kids.ca.

How much are the raffle tickets?

Catch the Ace raffle tickets can be purchased in the following bundles:

- 3 for \$10
- 10 for \$20
- 50 for \$50

Are my tickets eligible to win each week?

Tickets are only eligible to win in the draw stated on their ticket. If you purchased tickets in Week 8, you are only eligible to win in the Week 8 draw.

Why can’t I enter the website?

Per AGCO regulations, you must be located in Ontario at the time of your ticket purchase. In order for your device to recognize your location, you must have your location services enabled. You also must agree to all the terms and conditions listed on the entry page. For instructions on how to turn location services on, click [here](#).

Who can purchase tickets?

To be eligible to participate, you must follow the following criteria:

- At least 18 years of age;
- Physically in Ontario at the time of purchase;
- **NOT** a Variety Ontario or Holland Bloorview Foundation employee
- **NOT** an employee of registered gaming suppliers

What are the envelopes that I have to select?

Each of the digital envelopes contains a hidden playing card and the Catch the Ace Progressive Jackpot will be won by the ticket holder who wins the Weekly Prize draw and selects the envelope containing the Ace of Spades. Every ticket order will select one envelope.

DRAWS, PRIZES & WINNERS

How is the winning ticket determined?

A single ticket is selected each week using a random number generator program within the raffle platform. The winning ticket is selected from all tickets purchased during the week of sales.

Is there a guaranteed winner every week?

Yes, each week of the raffle, one winner is selected and they receive the Weekly Prize. The Weekly Prize is 20% of all ticket sales collected during that week of play.

Will there be Early Bird prizes?

Yes, each week we will also draw one winner for an Early Bird prize. Early Bird draws will take place on Tuesdays at 12:00 noon.

What Early Bird prizes are available?

Available Early Bird prizing includes:

- 1 x Buffalo Bills Football Cleat, signed by Micah Hyde
- 1 x Vancouver White Caps FC T-shirt, signed by various players
- 1 x \$500^{.00} TJX Companies Gift Card
- 1 x \$200^{.00} Walmart Gift Card
- 3 x Unframed Charles Pachter prints, unframed
- 1 x Acoustic guitar, signed by Sarah McLachlan
- 1 x Women's Rugby Sevens Canada Jersey and Ball, signed
- 4 x Hockey Hall of Fame admission tickets
- 2 x Air Canada Economy Plane Tickets, anywhere Air Canada flies (terms and conditions apply)
- 1 x Variety Ontario Health Package; 4-month membership & personal training session

Are there any conditions and/or restrictions with the Early Bird Prizes?

Photos used for promotional purposes may not be the exact same prize the winner will receive. There is no cash alternative for Early Bird Prizes. Prizes will be mailed to winners, unless otherwise agreed upon. Shipping costs may not be included on some items. Items not covered by shipping may be charged to the winner. Not all items have official letters of authenticity, however, all items are authentic and have

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been verified by either Variety Ontario and/or Holland Bloorview. Variety Ontario and Holland Bloorview have the right to deny delivery of prizes at their sole discretion.

If I win an Early Bird prize, am I still eligible to win the weekly jackpot and/or progressive jackpot?

Yes! If you win an Early Bird prize, your ticket numbers will still be entered for a chance to win that week's weekly cash prize. If your envelope also has the Ace of Spades, then you will also win the progressive jackpot.

Do I win a prize if I selected the same envelope as the Weekly Prize winner, and it contains the Ace of Spades?

Only the holder of the Weekly Prize-winning ticket is eligible to win the Catch the Ace Progressive Jackpot. Any given week, numerous ticketholders could select the same envelope number when buying their tickets.

How will the winner be notified?

All winning numbers will be posted on the raffle website at www.cta4kids.ca by 5:00pm every Friday. Winners will also be notified by telephone or email of their win and how to claim their prize. Prizes will be awarded to the registered ticket buyer.

How do I claim my prize?

All winners will receive a call or email with instructions on how to claim their prize. Prizes must be claimed within six (6) months of the prize draw.

Will my name be publicised if I am a winner?

In accordance with the Alcohol and Gaming Commission of Ontario (AGCO) regulations, winner information must be collected and provided to the AGCO, including ticket number, full name and contact information.

Winner information will also be published to the Catch the Ace raffle website. By claiming a prize, the winner consents to the use of their likeness/photograph, first and last name, ticket number, city/town of residence and the audio/video recording (or written transcription) of the winner notification telephone call, for any publicity purposes by Variety Ontario/Holland Bloorview. Winner information may be released to the news media and may be used in advertising for Variety Ontario/Holland Bloorview, Variety Ontario/Holland Bloorview Catch the Ace Raffle.